

COVID Staying Safe Together

The safety and (*wellbeing*) **security** of our customers and staff have always been our priority. Here at RSB Travel Pty Ltd our focus is ensuring you are comfortable with the increased measures we have put in place around coronavirus (COVID-19). For your convenience, our **clean** (*cleaning and hygiene commitments as outlined below are the steps we have now in place to ensure your safety and the safety of our team*). commitment outlines the steps we now have in place to ensure your safety and the safety of our team.

Following COVID-19 safe government guidelines, we have introduced the following measures at RSB Travel Pty Ltd.



Social Distancing – Please keep 1.5 metres apart from each other – especially when in groups.

When travelling on our coaches, we are following the National Guidelines allowing for a practical and safe travel environment



Good Hygiene – Wash your hands – Using soap and water thoroughly wash your hands for 20 seconds. OR *use a sanitiser as provided*



Cleaning – Increased cleaning (*schedule*) systems with surfaces more regularly cleaned for your safety.



Cashless Payment – Please pay by card wherever possible.



Feeling Unwell – If you are not feeling well, please return home and seek medical advice.

You will also see this information in our vehicles and office. This symbol is our commitment that we are working to keep you safe while you are still able to enjoy the same friendly service and great experiences you have come to know



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Our Clean Commitment

We have always been committed to extensive cleaning practices at RSB Travel Pty Ltd. Below are some of the additional practices we have now implemented for your peace of mind;

COVID-19 Training

All employees have received Training on COVID-19 safety and sanitation protocols with more comprehensive Training for our teams with frequent visitor contact.

Cleaning Protocols

We use cleaning products and protocols which meet recommended guidelines and approved for use. Cleaning and sanitation guidelines followed according to the Safework Australia standards and in some instances have been increased to ensure high-touch points thoroughly cleaned and sanitised.